

DRAFT Health Services Implementation Plan

1. Maximise awareness of and co-fund student attraction incentives with local service providers										
Impact/Effort Model Outcome	High impact / High effort									
Alternative Internal Recommendation	Explore opportunities to support bonded scholarships for local residents to strengthen local health education and training pathways. This includes advocating for more medical and allied health courses to be delivered locally through the Pilbara Kimberley Universities Centres (PKUC) and encouraging other universities to expand local delivery, reducing the need for residents to leave the region and reliance on external workers.									
Deliverable	Description	Responsibility		Budget	Tim ing					Status
		Lead	Support		25/26	26/27	27/28	28/29	2030+	
1.1 Define Scholarship Model	Convene a regional health workforce working group with WACHS, WA Primary Health Alliance, providers, PKUC, universities, and government agencies to align needs and opportunities.	Engagement & Partnerships	City Growth	Salary Only		✓				Not started
	Research bonded scholarship models.	Engagement & Partnerships	City Growth	Salary Only			✓	✓		Not started
	Develop a draft framework for bonded scholarships	Engagement & Partnerships	City Growth	Salary Only			✓	✓		Not started
	Identify target medical fields	Engagement & Partnerships	City Growth	Salary Only			✓	✓		Not started
1.2 Engage Pilbara Kimberley Universities Centres (PKUC)	Meet with PKUC to discuss opportunities to expand local course offerings in medical and allied health fields.	City Growth	Engagement & Partnerships	Salary Only		✓	✓			Not started
1.3 Approach other Universities and Training Providers	Contact relevant universities to explore interest in offering local or blended-delivery health courses.	City Growth	Engagement & Partnerships	Salary Only		✓	✓			Not started
	Advocate to professional bodies (AHPRA, specialty colleges, training organisations) to	City Growth	Engagement & Partnerships	\$15,000		✓	✓			Not started

	support and recognise remote or blended supervision models.									
1.4 Funding Options	Investigate existing partnerships that can be leveraged or expanded.	Engagement & Partnerships		Salary Only		✓	✓			Not started
	Evaluate whether scholarships could be co-funded or supported through partnerships.	Engagement & Partnerships		Salary Only		✓	✓			Not started
	Assess potential funding sources for scholarships (City budget allocations, industry partners, State/Federal programs).	Engagement & Partnerships		\$15,000		✓	✓			Not started
1.5 Business Case	Utilising the information gathered and prepared in Steps 2.1 – 2.3, prepare a formal business case to confirm the preferred model, financial viability, governance arrangements, risk management approach, and staged implementation plan.	Engagement & Partnerships	City Growth	\$100,000			✓			Not started
1.6 Pilot and evaluate	Trial a small number of scholarships to test demand and process.	Engagement & Partnerships	City Growth	Scholarships Funded				✓	✓	Not started
	Monitor outcomes such as student uptake, retention in the region and contribution to workforce gaps.	Engagement & Partnerships	City Growth	Salary Only				✓	✓	Not started
	Evaluate and reassess	Engagement & Partnerships	City Growth	Salary Only					✓	Not started
2. Amplify current telehealth initiatives championed by WACHS										
Impact/Effort Model Outcome	High impact/Low effort									
Deliverable	Description	Responsibility		Budget	Timing					Status
		Lead	Support		25/26	26/27	27/28	28/29	2030+	
2.1 Meet with WACHS	Request an overview of telehealth initiatives and confirm how community can access.	Engagement & Partnerships /	Community Programs	Salary Only		✓				Not started

2.2 Gather and verify information for communication	Confirm key facts, benefit, and contact details to ensure accuracy before sharing publicly.	Engagement & Partnerships	Community Programs	Salary Only		✓				Not started
2.3 Develop a community education media post or campaign	Prepare versions for social media, the City's website, and community noticeboards.	Community Programs		\$500		✓				Not started
2.4 Coordinate with WACHS on messaging	Share draft communications with WACHS to ensure alignment and accuracy.	Engagement & Partnerships	Community Programs	Salary Only		✓				Not started
2.5 Distribute and monitor	Distribute material and monitor to identify if additional education or follow-up posts are needed.	Community Programs		Salary Only		✓	✓	✓	✓	Not started
3. Amplify current patient assisted travel and concierge initiatives championed by WACHS										
Impact/Effort Model Outcome	High impact/Low effort									
Deliverable	Description	Responsibility		Budget	Timing					Status
		Lead	Support		25/26	26/27	27/28	28/29	2030+	
3.1 Meet with WACHS	Request an overview of PATS eligibility, application processes, and common community barriers. Seek clarity on how the concierge service operates and how residents can access it.	Engagement & Partnerships	Community Programs	Salary Only		✓				Not started
3.2 Gather and verify information for communication	Confirm key facts, benefit, and contact details to ensure accuracy before sharing publicly.	Engagement & Partnerships	Community Programs	Salary Only		✓				Not started
3.3 Develop a community education media post or campaign	Prepare versions for social media, the City's website, and community noticeboards.	Community Programs	Engagement & Partnerships	\$500		✓				Not started
3.4 Coordinate with WACHS on messaging	Share draft communications with WACHS to ensure alignment and accuracy.	Engagement & Partnerships	Community Programs	Salary Only		✓				Not started

3.5 Distribute and monitor	Distribute material and monitor to identify if additional education or follow-up posts are needed.	Community Programs	Engagement & Partnerships	Salary Only		✓	✓	✓		Not started
4. Enhance accessibility to telehealth, leveraging local Community Resource Centres or similar										
Impact/Effort Model Outcome	Low impact / High effort									
Deliverable	Description	Responsibility		Budget	Timing					Status
		Lead	Support		25/26	26/27	27/28	28/29	2030+	
4.1 Meet with WACHS	Obtain information on the use of telehealth, barriers to use and locations that would benefit most from additional access.	Engagement & Partnerships	Community Planning	Salary Only		✓				Not started
	Work with WACHS and other health providers to understand technical requirements, service demand, and potential partnership or funding opportunities.	Engagement & Partnerships	Community Planning	Salary Only		✓				Not started
4.2 Identify suitable Facilities	Review existing City-owned facilities with established connectivity (e.g. libraries and other staffed public buildings) to identify spaces suitable for telehealth use, with priority given to communities with limited health access.	Community Planning	Asset Management	Salary Only		✓				Not started
4.3 Assess Infrastructure Needs and Feasibility	Assess identified facilities to determine suitability for telehealth use by identifying rooms or areas that could be formalised as private telehealth spaces, including: <ul style="list-style-type: none"> • Soundproofing and acoustic privacy • Physical access and disability compliance • Visual privacy • Opening hours and staffing considerations 	Community Planning/ Asset Management Information Technology	Information Technology	Salary Only \$5,000 cost estimates. As per project budgets		✓				Not started

	<ul style="list-style-type: none"> Check/confirm internet reliability and speed at each site. 									
4.4 Identify best options for each site and a priority in upgrades	For each suitable site, identify the most appropriate upgrade option, focusing on: <ul style="list-style-type: none"> Minor fit-out or refurbishment of existing rooms (e.g. soundproofing, privacy treatments, equipment) Technology and equipment requirements. 	Community Planning/ Asset Management	City Projects Information Technology	Salary Only			✓			Not started
4.5 Develop a scalable implementation approach	Prepare a staged rollout.	Community Planning Asset Management	City Projects Information Technology	Salary Only			✓	✓	✓	Not started
4.6 Set Up the Spaces	Upgrade and equip identified rooms/areas as identified	Asset Management City Projects	Information Technology	As per project budget			✓	✓	✓	Not started
4.7 Partner with Health Providers to utilise and promote the service and new locations	Develop and distribute information on locations and how to book and use Encourage clinics to suggest locations for people with transport or connectivity challenges	Community Programs	Engagement & Partnerships Community Facilities	\$1,000			✓	✓	✓	Not started
4.8 Monitor and Improve	Collect feedback from users and staff. Track how often the rooms/areas are used and what issues come up	Community Programs Community Facilities	Engagement & Partnerships	Salary Only			✓	✓	✓	Not started
4.9 Future facilities	Identify future facilities being planned within the City where soundproof rooms could be incorporated and consider in planning and design.	Community Planning	City Projects	Salary Only		✓	✓			Not started
5. Partner with WACHS to reduce service gaps										
Impact/Effort Model Outcome	Low impact / High effort									
Deliverable	Description	Responsibility		Budget	Tim ing					Status

		Lead	Support		25/2 6	26/2 7	27/2 8	28/2 9	203 0+	
5.1 Establish communication with WACHS	Establish regular communication channels with WACHS to stay informed of upcoming programs, priorities, and potential partnership opportunities.	Engagement & Partnerships	Advocacy & Stakeholder Relations	Salary Only		✓	✓	✓	✓	Not started
5.2 Explore opportunities for joint advocacy	Work with WACHS on shared priorities that address local service gaps, focusing on areas where City support can strengthen WACHS' case for resourcing.	Advocacy & Stakeholder Relations	Engagement & Partnerships	Salary Only		✓	✓	✓	✓	Not started
6. Recalibrate existing industry partnerships										
Impact/Effort Model Outcome	High impact / High effort									
Deliverable	Description	Responsibility		Budget	Tim ing					Status
					25/2 6	26/2 7	27/2 8	28/2 9	203 0+	
6.1 Hold preliminary partner discussions	Meet with current industry partners to test interest in recommendations outlined in this review, explore possible support, and identify opportunities for collaboration or shared outcomes.	Engagement & Partnerships		Salary Only		✓				Not started
	Report on outcomes and interest.	Engagement & Partnerships		Salary Only			✓			Not started